

## Putting Pre-Visit Planning into Practice: Ask the Expert

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## Christine Sinsky, MD

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Dr. Sinsky is a graduate of the University of Wisconsin in Madison. She completed her residency at Gunderson Medical Foundation/La Crosse Lutheran Hospital in Wisconsin, where she served as chief resident. Dr. Sinsky is a member of the National Advisory Council for Improving Primary Care through Industrial and Systems Engineering, and has served on the National Advisory Council of the Centers for Medicare & Medicaid Services' Comprehensive Primary Care Initiative. She is a fellow of the American College of Physicians (ACP) and the recipient of the Iowa ACP 2013 Laureate Award. Dr. Sinsky is a co-author of the Institute of Medicine's 2011 report, "Health IT and Patient Safety: Building Safer Systems for Better Care," and has twice provided testimony to the Office of the National Coordinator for Health Information Technology regarding the role of electronic health records in care coordination and usability. A frequent invited lecturer on practice innovation, redesign, and physician satisfaction, Dr. Sinsky has presented to groups including the AMA, the ACP, the Institute for Healthcare Improvement and the Patient-Centered Primary Care Collaborative, as well as to private and academic medical centers.

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## Learning Objectives

1. Discuss solutions for overcoming barriers to establishing pre-visit planning into practice.

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## Audience Engagement System

The image displays three sequential screenshots of a mobile application interface for an audience engagement system.   
Step 1: Shows the home screen with a 'CMEcenter' header and a grid of icons for various features like 'My Profile', 'My CME', and 'My Account'. A red arrow points to the 'My CME' icon.   
Step 2: Shows a list of CME activities. A red arrow points to the first activity, 'CME001 Acute Coronary Syndromes: Unchain My Heart'.   
Step 3: Shows the details for the selected activity, including the title 'CME001 Acute Coronary Syndromes: Unchain My Heart', a description, and a 'View Details' button. A red arrow points to the 'View Details' button.

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