

# THE OFFICE OF THE FUTURE

*New tools and technologies for primary care transformation*

## Overview

The Office of the Future is a museum-like exhibit and online resource highlighting novel technologies, innovative workflows, and human-centered design elements that support primary care transformation. The interactive demonstration was created by the Connecticut Institute for Primary Care Innovation (CIPCI) in Hartford in May 2014, and has since been presented at several local and national venues.

In 2016, CIPCI partnered with the American Academy of Family Physicians (AAFP) to scale up the exhibit for the 2016 Family Medicine Experience (FMX). Back by popular demand, the Office of the Future will be featured at FMX 2017 in September in San Antonio.



Connecticut primary care leaders gathered at CIPCI in May 2014 to tour the first Primary Care Office of the Future exhibit.

## Key Elements

- **Care Anywhere.** The Office of the Future is not necessarily in an office. Primary care teams leverage technology to engage with patients.
- **Patient Engagement Center.** Waiting rooms are transformed to be more inviting, and new tools add value for patients and the practice. Electronic questionnaires streamline check-in and forms, and engaging educational materials help make the most of patient visits.
- **Exam Room.** Redesigned layouts facilitate information sharing and inclusion of family members. Telemedicine enables convenient consultation with specialists.
- **Clinical Team Hub.** Shared work spaces enhance team collaboration, and innovative software automates routine clinical tasks.
- **Engaging Populations.** Team time to review practice data allows for proactive population management and individualized care.
- **Create Your Future.** How can you move from imagination to action in your practice? Consider simple, low-cost steps you can take right away.

Learn more and see the videos at  
[cipci.org/future](http://cipci.org/future)



A team from CIPCI, Asylum Hill Family Medicine, and UConn School of Medicine led participants through the exhibit at FMX 2016 in Orlando.



Ed Kim, M.D., discussed how changes to the exam room can improve patient communication and clinician workflow.