

ICD-10:
Think Outside the Book
*Webinar to begin Shortly,
Please stand by.*

Slides available now for your printing pleasure:
www.aafp.org/icd-10-outside-the-book



AMERICAN ACADEMY OF
FAMILY PHYSICIANS

Family Practice Management®

ICD-10: Think Outside the Book

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AAPC Certified ICD-10 Trainer

April 9, 2015

12:30 p.m. CDT



AMERICAN ACADEMY OF
FAMILY PHYSICIANS

Family Practice Management®

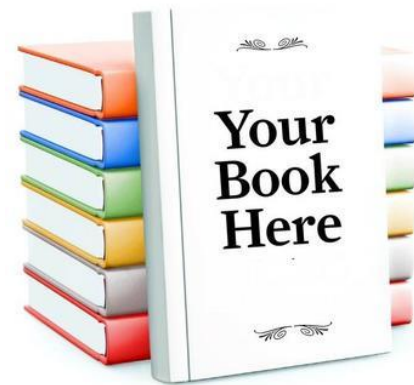
Prologue

- ICD-10 first endorsed by the WHO for 1990
- Original intent to record mortality statistics
- United States version (CM) has more direction and clarification than ICD-10
- ICD-9 CM is FULL



Table Of Contents

- Each person who touches a chart deserves a chapter
- Create an Outline of Chapters
- Some chapters may only be one sentence but are still important to the outcome!



Poll Question



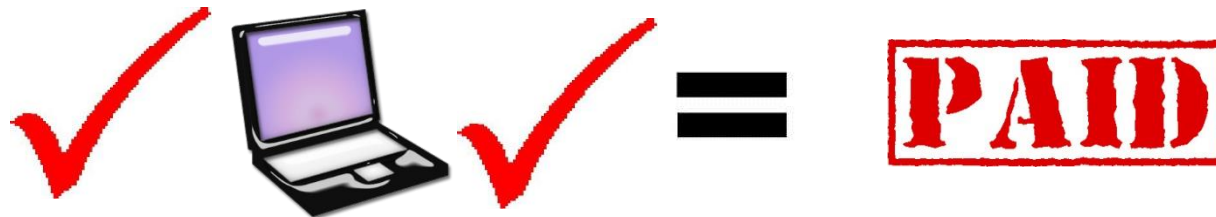
Chapter One: Front Office



- The phone call-initial documentation



- The pre-visit information-save dollars and time



- The front office documents-HIPPA, research studies, patient notices



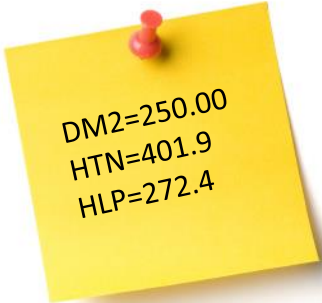
Chapter One: Front Office

- Minimal training needed
 - Need to understand recording of pertinent info: right/left, new problem, site
- Demographics and insurance
 - Auto accidents and work comp not governed by ICD-10



Chapter Two: Back Office

- Rooming the patient
 - Scale, thermometer, BP cuff, etc., printout/interface readiness
- Chief complaint/ROS/PFSH
 - Drill down from the appointment intake; right/left, initial/subsequent/sequela visit
- Requisitions and Orders
 - Labs, X-ray, ultrasound, Advance Beneficiary Notices, cheat sheets and sticky notes



DM2=250.00
HTN=401.9
HLP=272.4



Chapter Two: Back Office

- Patient assistance materials
 - Handouts with references to ICD-9
 - Drug assistance programs
 - Precertification and prior authorization
- Easy access to top used codes
 - Flash Cards from AAFP
 - Compliance issues arise if *Unspecified* code is the only one listed



Chapter Three: Practice Manager

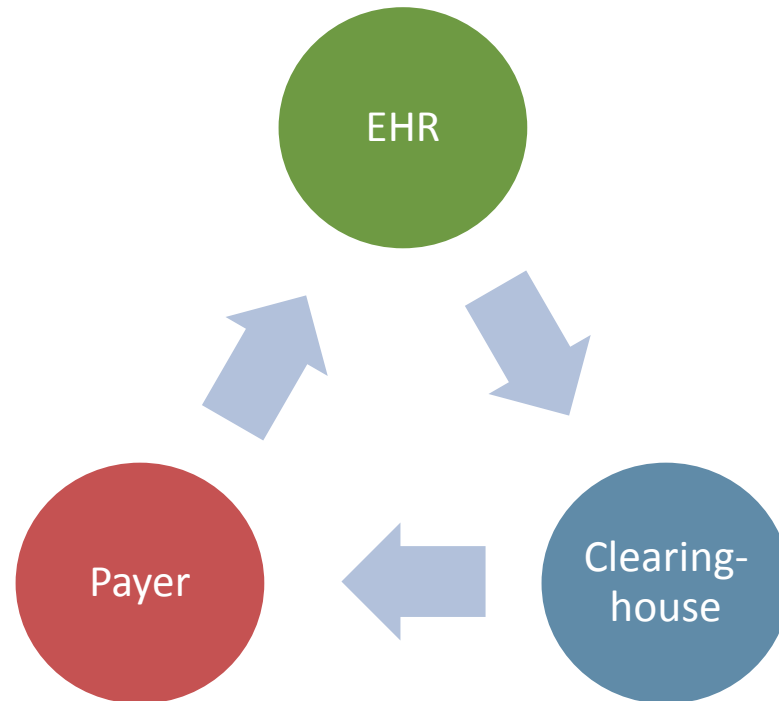
- Office overview:
 - Forms: Fee Slips/encounter forms/superbills
 - Example of paper form:
 - Forms: Lab and radiology requisitions
 - Sticky notes/cheat sheets/pre-filled forms
- Walk-through
 - Do several, often, and with an outsider!

Code	Description (circle Right/Left) (circle qualifier)
E11.4__	DM2 w/Neuro (mono/poly/auto/amyo/other/unspec)
E11.5__	DM2 w/(w/o Gangrene/W Gangrene/Other circ)
...	
L03.11__	Cellulitis (R/L) (Axilla/UpperLimb/LowerLimb/Unspec)



Chapter Three: Practice Manager

It's not all about the Electronic Health Record!



Chapter Three: Practice Manager

- Credentialing and Contracting
 - Have you been able to access payers' ICD-10 policies?
 - Do you have any carve-out reimbursements?
 - Is there reimbursement on your most affected procedures for *unspecified* codes?
 - What is the procedure to contact payers regarding inaccurate policies?



Polling Time!



Chapter Four: Financial Considerations

AAFP Member Advantage

Bank of America

<http://www.aafp.org/about/membership/services/discounts/practice-solutions.html>

AAFP Buyer's Guide

<http://aafpbuyersguide.com/>



Free Resources

AAFP

- aafp.org/icd10
- FAQ
- Timeline
- Cost Calculator

CMS

The Road to 10 Toolkit
www.roadto10.org



AAFP Resources

ICD-9 to ICD-10: Referential Flash Cards

- Discover the new top 823 ICD-10 codes for family physicians, formerly the top 100 under ICD-9.
- Pick up useful tips to navigate and apply to ICD-10 guidelines.
- Purchase multiple sets—to use at nurses' stations, lab station, x-ray rooms, and precertification department—at a discount.



ICD-10 Educational Series

Perfect Complement to the ICD-10 Flash Cards!

- 11 voice-guided modules.
- Focused on top 50 diagnosis codes in primary care.
- View on-demand—individually or with the practice team.

Bundle and save!
Flash Cards + Educational Series



Need Help With ICD-10 Coding?

The *Family Practice Management* ICD-10 Topic Collection at <http://www.aafp.org/fpm/icd10> features FPM's popular article series:

- “Getting Ready for ICD-10: How It Will Affect Your Documentation” (includes coding for diabetes)
- “How to Document and Code for Hypertensive Diseases in ICD-10”
- Many more, including articles on how to code for respiratory problems, undiagnosed problems, preventive care, and gastrointestinal disorders.



Questions

- Members can submit questions after the webinar: www.aafp.org/pmhelp
- Direct link to today's webinar: www.aafp.org/icd10-outside-the-book



Epilogue

Ready, set, go!
ICD-10 starts in
175 DAYS

