

**Research Brainstorming Session**  
September 19, 2003

**Big Issues**

- Financial and Business
- Feedback loop with error reports
- Idealized design
- Information transfer and communication
- Speed
- Re-design system
- Evaluate System
- Funding
- Put together current evidence
- Patient activation/role
- Innovation and practice Reorganization - IT, Teams
- Cost Effectiveness of interventions
- Work Force-Teams, number, kind, evaluate
- Standard Patient Safety language
- Data on sources of error
- Organize change strategies/tools
- Public Health Strategy for implementation of technology
- Care as to priorities - error reporting

**Five Big Issues**

1. Money
2. Systems- evaluate and understand/re-design, IT
3. Error reporting - sustainable system, feedback loop to be flexible, understand
4. Current evidence-gather, priorities
5. Role of Patient

**Action Steps**

1. Train, create accessibility to technology
2. TV and mass education
3. Focus on cost effectiveness, transform Patient Safety research into cost effectiveness
4. Identify core truths in Patient Safety
5. Create templates for office settings
6. Collaborate
  - Develop education programs – templates
  - Provide information tools – templates
  - Measure actions to evaluate – templates
  - Feedback from sites – templates

### **Final Action Steps**

1. Make business case for Patent Safety - cost effectiveness, cost appropriateness, funding
2. Collaborate
3. Strategic plan for getting from research to practice-communication of best practices, teeth

### **Translate Research Into Education**

AAFP will develop CME program for system change  
Teach how to analyze and change own system