



MANCHESTER GRAND HYATT SAN DIEGO
One Market Place
San Diego, CA 92101 USA

Hotel: 619.232.1234

June 30, 2008

On behalf of the staff of Manchester Grand Hyatt San Diego, we appreciate your business. After visiting with Catherine McNeil from our conference planning office, I understand that some of your members have expressed concern regarding your conference and the issue of Doug Manchester's donation. I wanted to clarify Hyatt's views on this matter.

Hyatt does not share Mr. Manchester's views, and remains firmly committed to the gay, lesbian, bisexual and transgender community (GLBT).

San Diego's GLBT community benefits from Hyatt's successful operation of Manchester Grand Hyatt San Diego, in many ways:

- Families of all full-time associates enjoy the option of receiving Domestic Partner Benefits, such as medical leave, bereavement pay and relocation expenses.
- The hotel annually supports San Diego's Pride Festival, as well as the acclaimed Mama's Kitchen program and the Greater San Diego Business Association, the second largest gay and lesbian chamber of commerce in the nation.

As a result of Hyatt's ongoing support of the GLBT community, Manchester Grand Hyatt San Diego is "TAG Approved" by the International Gay Lesbian Travel Association. This is the respected designation confirming our commitment to enforce non-discriminatory policies.

Hyatt's dedication to the GLBT community has generated many accolades and recognition including:

- The Human Rights Campaign honored Hyatt's respect for the GLBT community by placing Hyatt on its "2008 Best Places to Work" list, marking Hyatt's fifth consecutive year of being recognized among the GLBT community's most admired employers and attaining a 100% score in the annual survey.
- PlanetOut named Hyatt "the best gay hotel collection" presenting Hyatt with the "PlanetOut Travel Award," the most prestigious honor for a hotelier's commitment to serving the GLBT community.
- Advocate Magazine recently named Hyatt as one of the "Top-Ten Gay Friendly Employers in America".
- DiversityInc.com rated Hyatt among the "Top Companies for Gay, Lesbian, Bisexual and Transgender Employees in 2007."

Hyatt remains committed to the GLBT community, to ensure a welcoming atmosphere for diversity for all of our guests and associates.

Thank you for your ongoing support and we look forward to welcoming your convention to San Diego.

Sincerely,

Ted Kanatas
General Manager
Manchester Grand Hyatt San Diego