



Using Neighborhood Navigator: A step-by-step guide

Neighborhood Navigator—part of The EveryONE Project™ from the American Academy of Family Physicians (AAFP)—is an interactive tool that helps clinicians and staff connect patients to local social services. It offers access to over 40,000 community resources by ZIP code, including food, housing, transportation, legal aid, employment help and financial assistance.

The AAFP offers a video tutorial that explains how your practice can sign up for an account, navigate the tool, manage supportive resources for your patients and more.

STEP 1. Access the video tutorial

- Go to the Neighborhood Navigator webpage at aafp.org/neighborhood-navigator.
- Watch the video tutorial to learn how to do the following:
 - Set up an account for use by all team members in your practice.
 - Search for local social services by ZIP code.
 - Share community resources with patients or colleagues and submit referrals.
 - Suggest a new program and submit updated program information.

STEP 2. Create an account for your practice

- Set up an account for your practice to enable collaborative access and referral tracking.

STEP 3. Use Neighborhood Navigator during patient visits

- Identify patients' social needs (e.g., food insecurity, housing instability) using screening tools.
- Search Neighborhood Navigator for local services by inputting a ZIP code and then typing in search terms or browsing by category.
- Use Google Maps integration to provide patients with directions to selected resources.

STEP 4. Save, share and update resources

- Save the profiles of selected community services within the tool for easy future access.
- Share resources with patients or colleagues via email or downloadable referrals.
- Help keep the database current by suggesting new programs or submitting updated program information.

STEP 5. Extend support beyond the clinic

- Refer patients to the patient-facing version of Neighborhood Navigator hosted on [familydoctor.org](https://familydoctor.org/navigator.familydoctor.org) at navigator.familydoctor.org. Encourage them to create their own profile in this version of the tool so they can search for local resources independently.