

# Appendix to 'The 2009 EHR User Satisfaction Survey: Responses From 2,012 Family Physicians'

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- 4 Overall this EHR is easy and intuitive to use.
- 4 Documenting care is easy and effective with this EHR.
- 5 Finding and reviewing information is easy with this EHR.
- 5 Ordering lab tests, referrals and imaging studies is easy with this EHR.
- 6 E-prescribing is fast and easy with this EHR.
- 6 This EHR provides useful tools for health maintenance (for instance, prompts, alerts and flow sheets).
- 7 This EHR provides useful tools for disease management (for instance, *diagnosis-specific* prompts, alerts, flow sheets and patient lists).
- 7 E-messaging and tasking within the office is easy with this EHR.
- 8 This EHR enables me to practice higher quality medicine than I could with paper charts.
- 8 I have a good idea how much this EHR system is costing my practice.
- 9 This EHR is worth the expense.
- 9 This EHR is worth the expense. (Responses from those who strongly agreed that they had "a good idea" of how much the EHR system cost their practices)
- 10 Rankings of responses to "This EHR is worth the expense." (All respondents vs. those who strongly agree that they have a good idea of system cost)
- 10 Our EHR vendor provides excellent training and support.
- 11 I am highly satisfied with this EHR system.

#### OTHER CHARTS

- 11 Percentage of respondents who say they helped to select their EHR system, by system
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- 14 Reported salary makeup, by system ('How is your salary determined?')

## THE 20 EHR SYSTEMS MOST COMMONLY REPORTED BY SURVEY RESPONDENTS

EHR system and number of respondents	Vendor information
AHLTA 42 responses	U.S. Department of Defense <a href="http://www.health.mil/ahlta/">http://www.health.mil/ahlta/</a>
Allscripts Enterprise (formerly Touchworks)* 132 responses	Allscripts-Misys Healthcare Solutions, Inc. <a href="http://tinyurl.com/ygr8tsb">http://tinyurl.com/ygr8tsb</a>
Allscripts Professional (formerly Healthmatics or A4)* 90 responses	Allscripts-Misys Healthcare Solutions, Inc. <a href="http://tinyurl.com/yl9cdwx">http://tinyurl.com/yl9cdwx</a>
Amazing Charts** 109 responses	AmazingCharts.com, Inc. <a href="http://www.amazingcharts.com">http://www.amazingcharts.com</a>
Aprima (formerly iMedica)** 18 responses	Aprima Medical Software, Inc. <a href="http://www.aprimaehr.com/product/aprima-overview">http://www.aprimaehr.com/product/aprima-overview</a>
CareRevolution 13 responses	EHS <a href="http://www.ehsmed.com/body.cfm?id=50&amp;Clinical%20Encounter">http://www.ehsmed.com/body.cfm?id=50&amp;Clinical%20Encounter</a>
Centricity (formerly Logician)* 231 responses	GE Healthcare <a href="http://tinyurl.com/ykyztjx">http://tinyurl.com/ykyztjx</a>
Powerchart/PowerWorks* 75 responses	Cerner Corporation <a href="http://www.cerner.com/public/default.asp?id=24430">http://www.cerner.com/public/default.asp?id=24430</a>
eClinicalWorks* 165 responses	eClinicalWorks <a href="http://www.eclinicalworks.com/">http://www.eclinicalworks.com/</a>
e-MDs* 98 responses	e-MDs, Inc. <a href="http://www.e-mds.com/solutions/chart/chart.html">http://www.e-mds.com/solutions/chart/chart.html</a>
EpicCare Ambulatory* 242 responses	Epic Systems Corporation <a href="http://www.epic.com/software-ambulatory.php">http://www.epic.com/software-ambulatory.php</a>
MEDENT* 23 responses	MEDENT Community Computer Service, Inc. <a href="http://www.medent.com/emr-ehr-1.php">http://www.medent.com/emr-ehr-1.php</a>
MedInformatix* 19 responses	MedInformatix, Inc. <a href="http://www.medinformatix.com/Products/electronic_medical_record.htm">http://www.medinformatix.com/Products/electronic_medical_record.htm</a>
MediNotes e (formerly Charting Plus) 21 responses	Eclipsys Corporation <a href="http://www.medinotes.com/products/mne-emr.php">http://www.medinotes.com/products/mne-emr.php</a>
MPM Suite*** 31 respondents	LSS Data Systems <a href="http://www.lssdata.com/products/ambulatory.php">http://www.lssdata.com/products/ambulatory.php</a>
NextGen EHR* 22 respondents	NextGen Healthcare Information Systems, Inc. <a href="http://tinyurl.com/yzh5vvh">http://tinyurl.com/yzh5vvh</a>

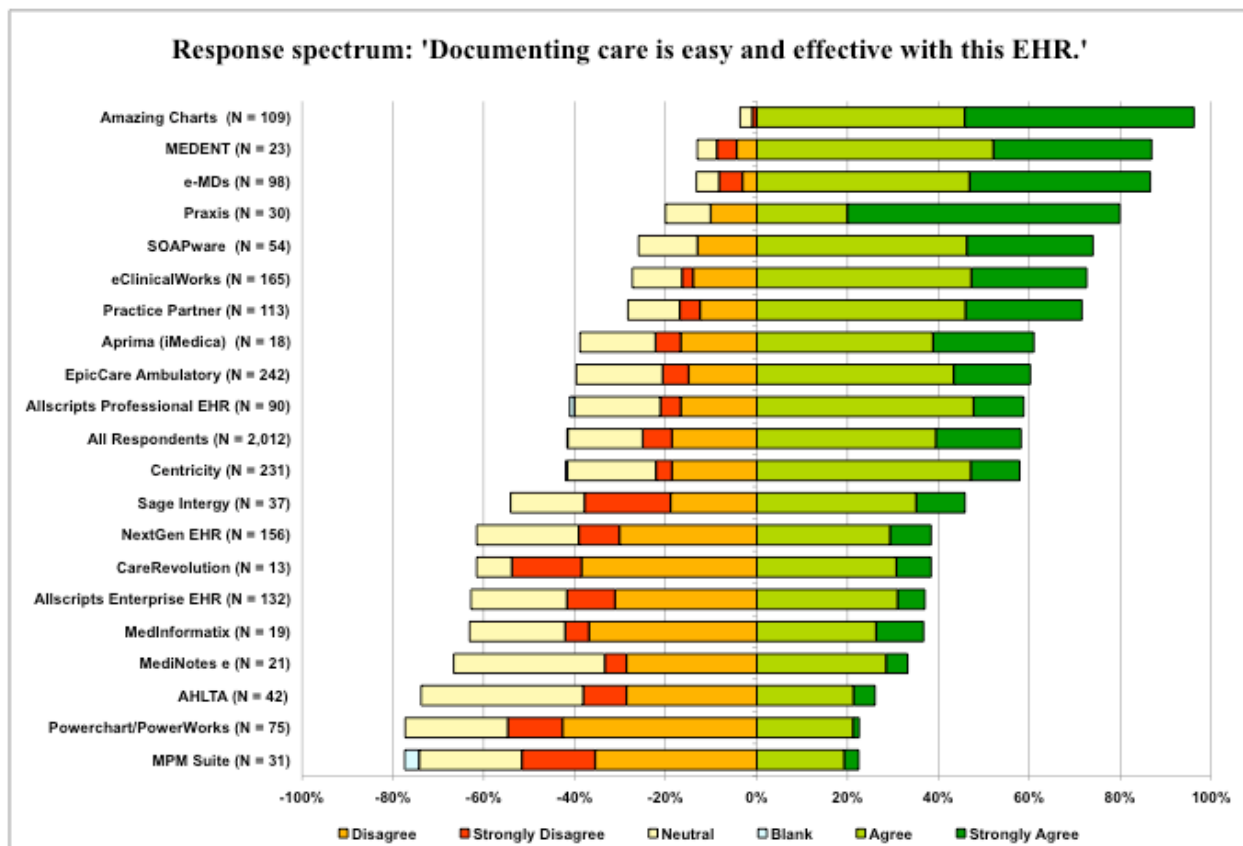
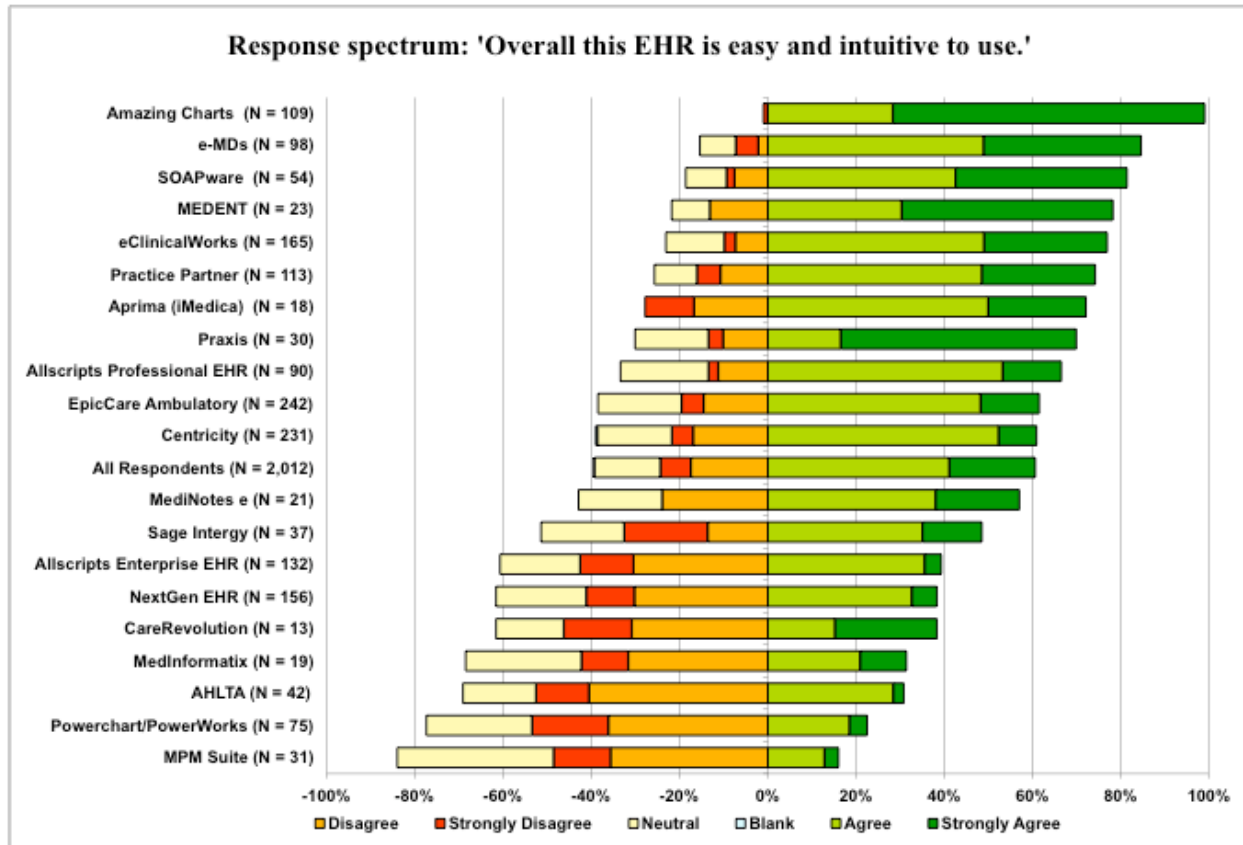
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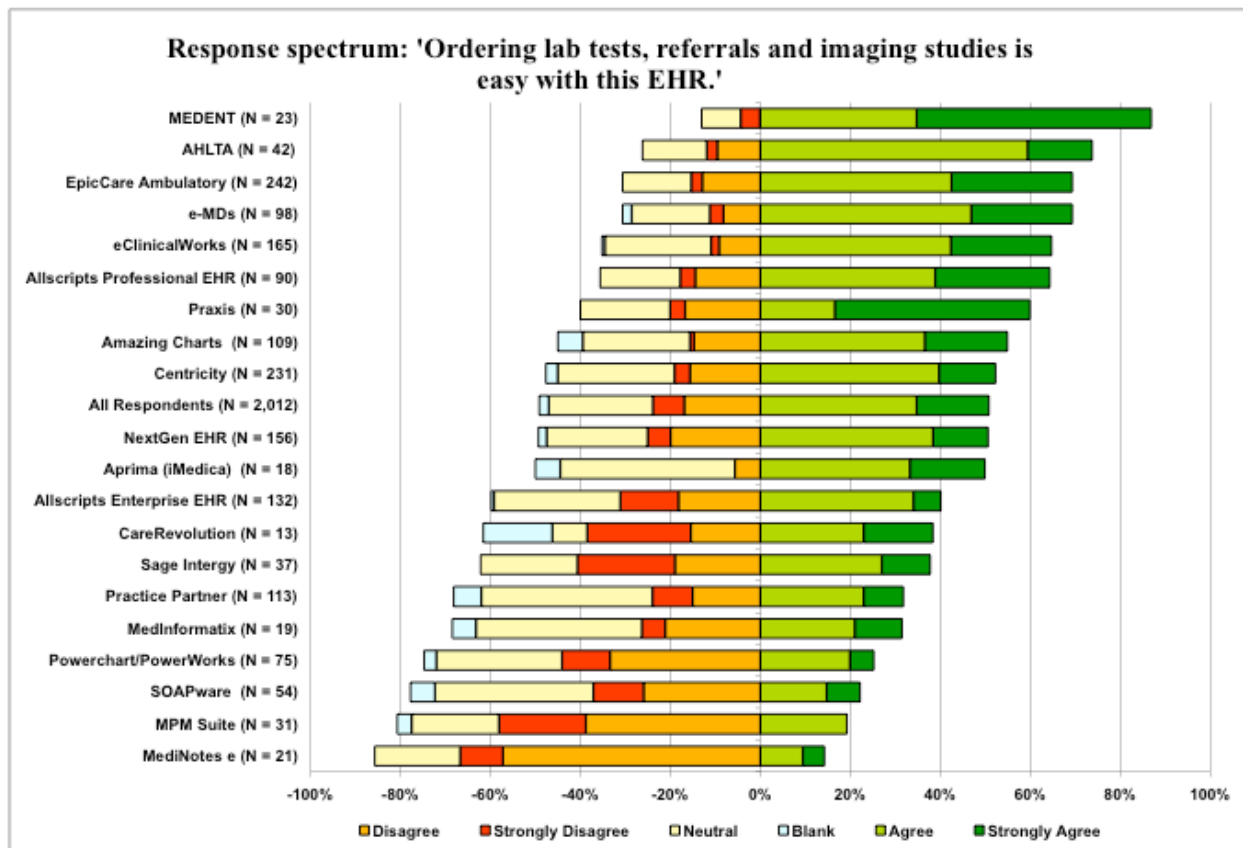
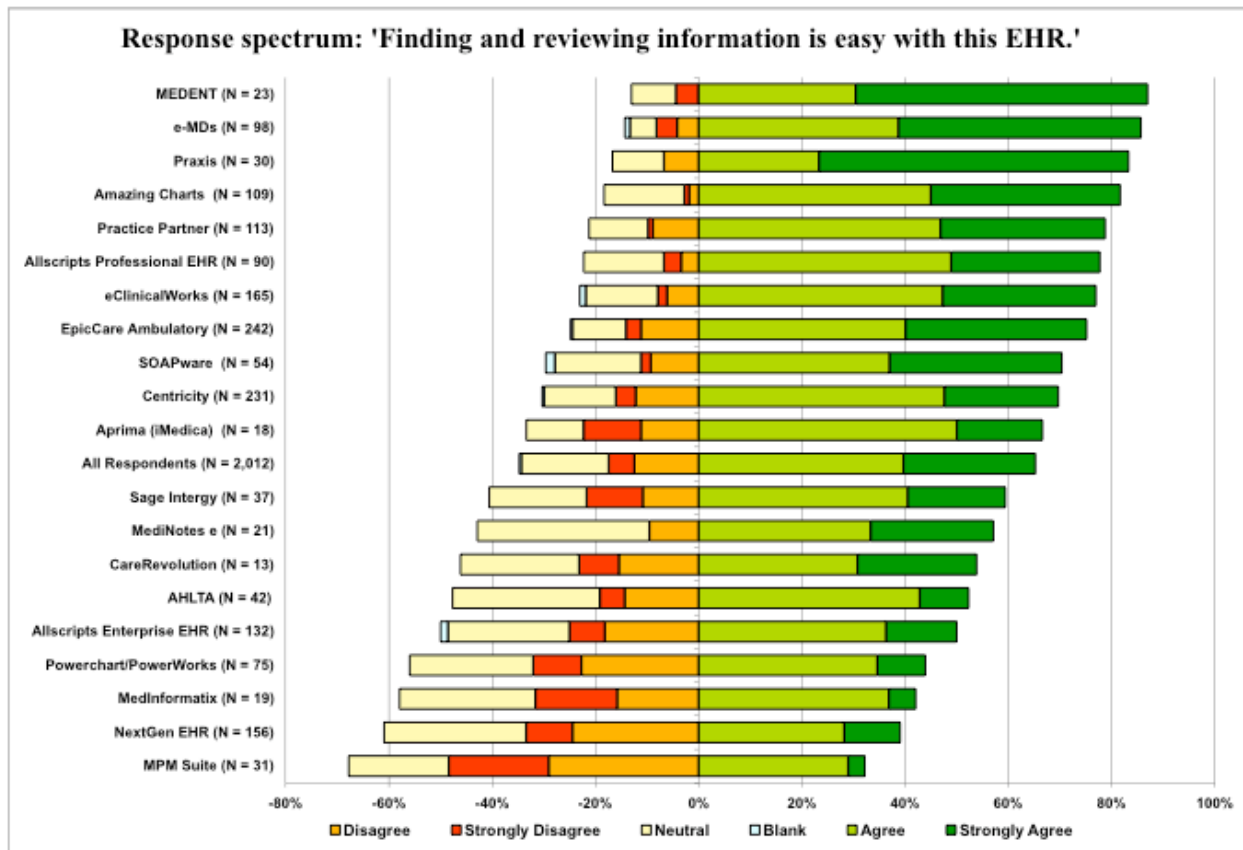
## THE 20 EHR SYSTEMS MOST COMMONLY REPORTED BY SURVEY RESPONDENTS (CONTINUED)

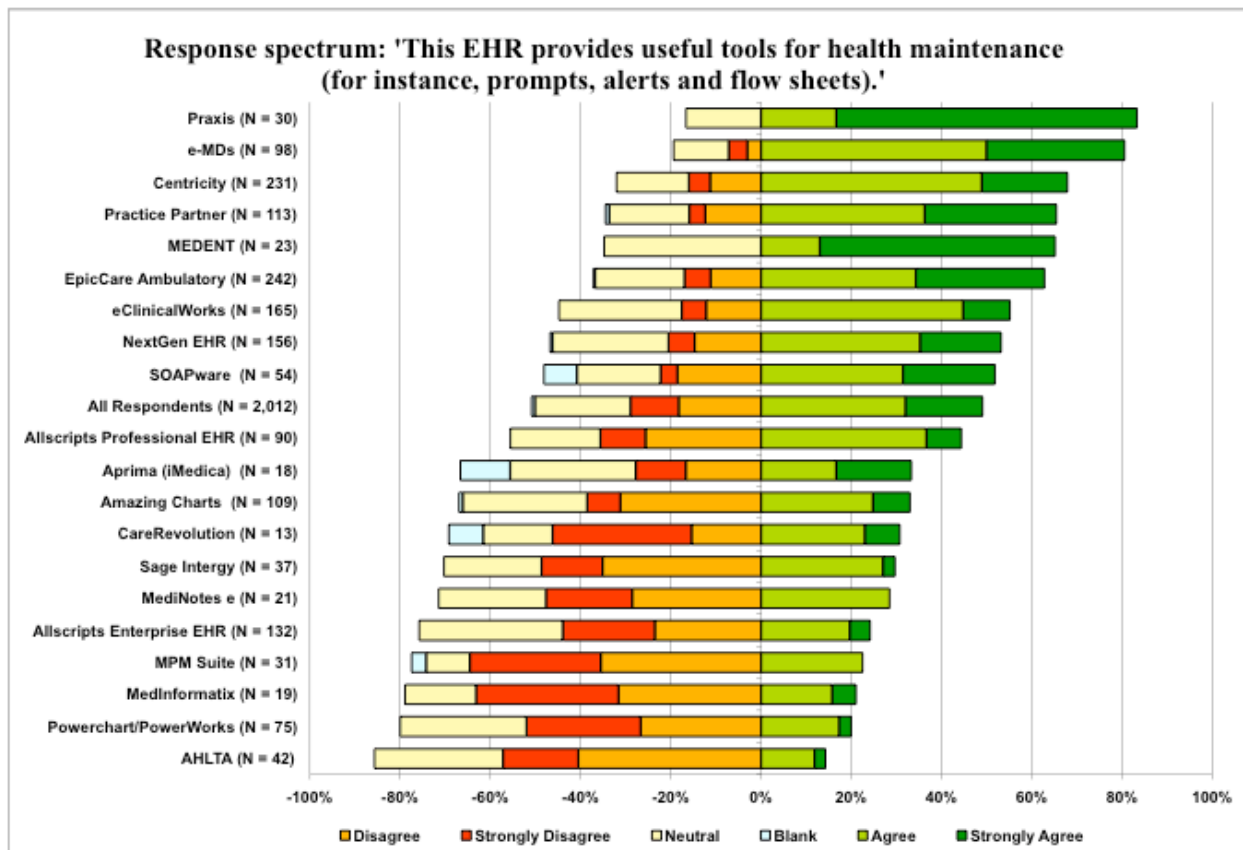
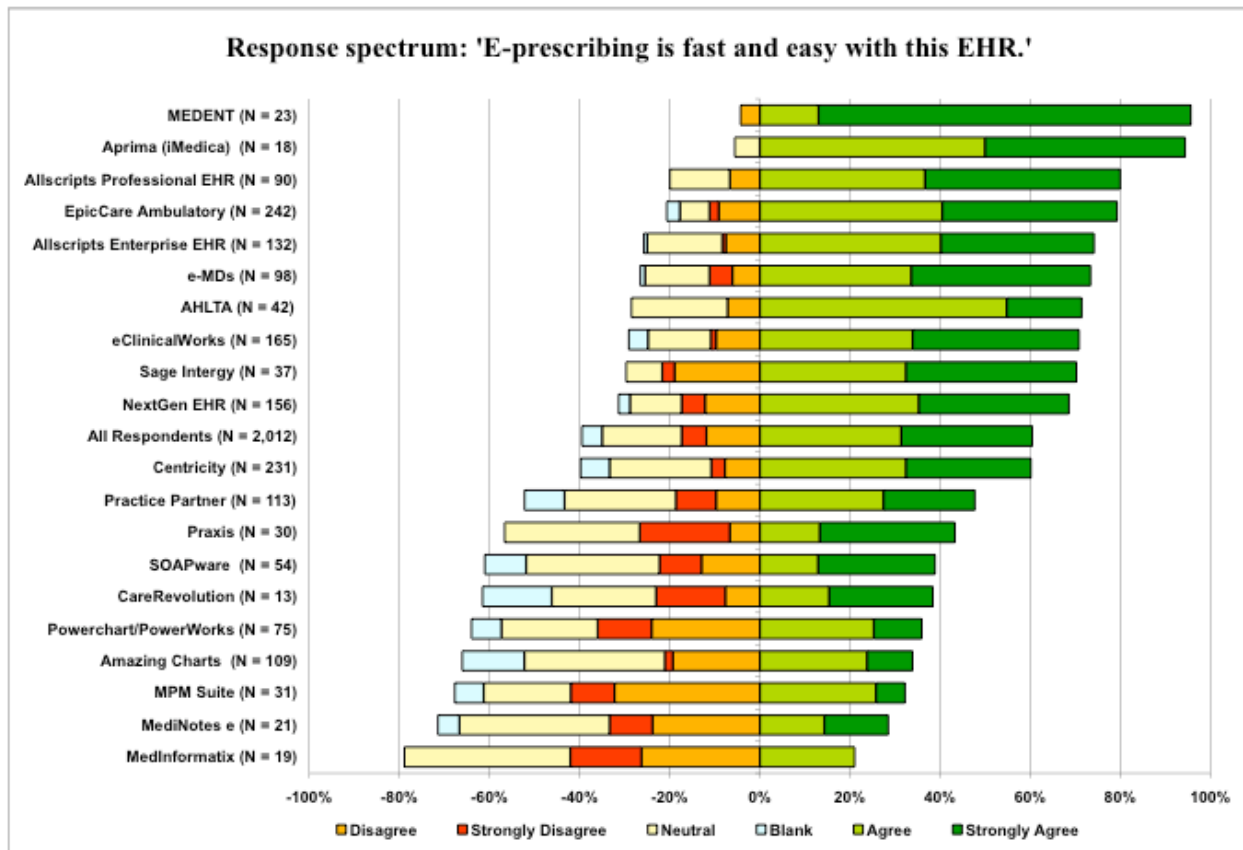
EHR system and number of respondents	Vendor information
Practice Partner* 113 responses	McKesson Corporation <a href="http://www.practicepartner.com/pr/patientrecords.htm">http://www.practicepartner.com/pr/patientrecords.htm</a>
Praxis 30 responses	Infor-Med Medical Information Systems, Inc. <a href="http://www.infor-med.com/">http://www.infor-med.com/</a>
Sage Intergy* 37 responses	Sage Software, Inc. <a href="http://tinyurl.com/ygezxdq">http://tinyurl.com/ygezxdq</a>
SOAPware 54 responses	SOAPware, Inc. <a href="http://www.soapware.com/">http://www.soapware.com/</a>

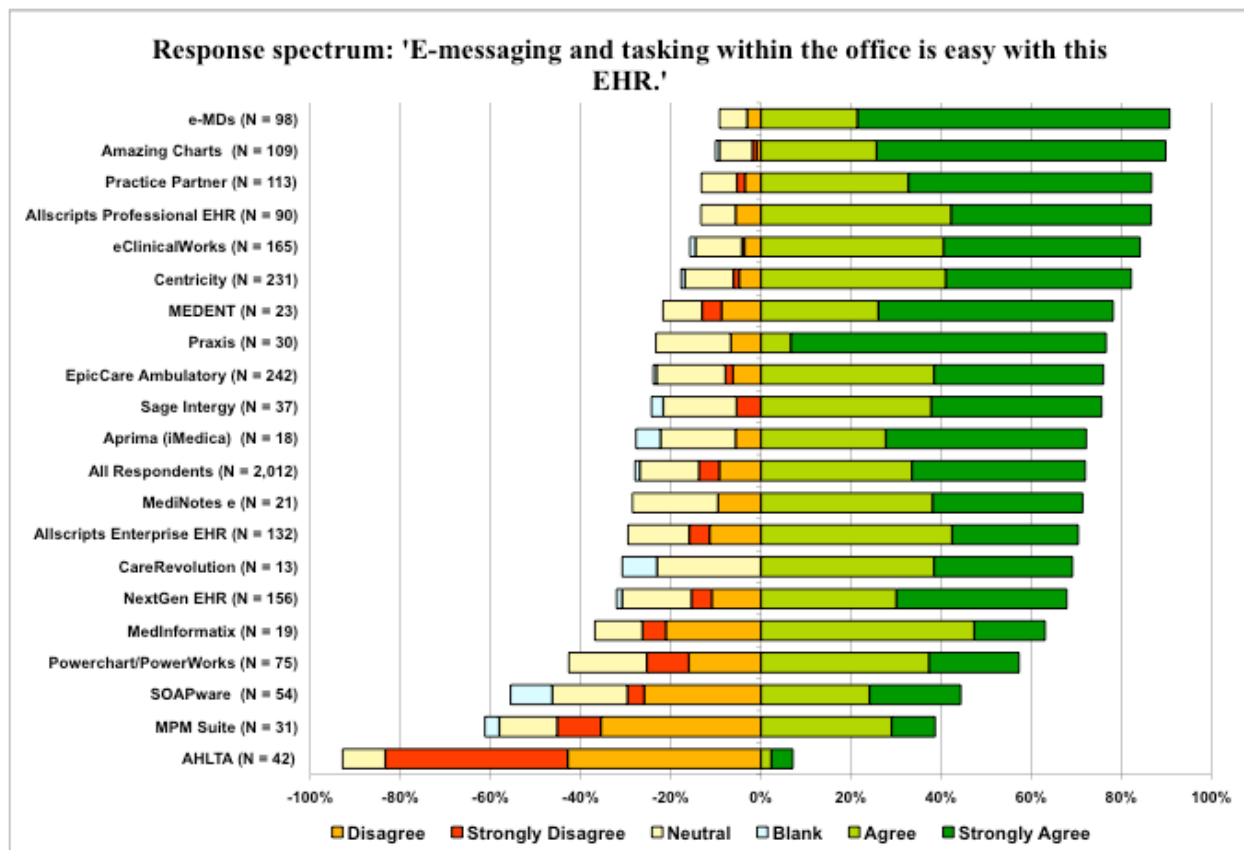
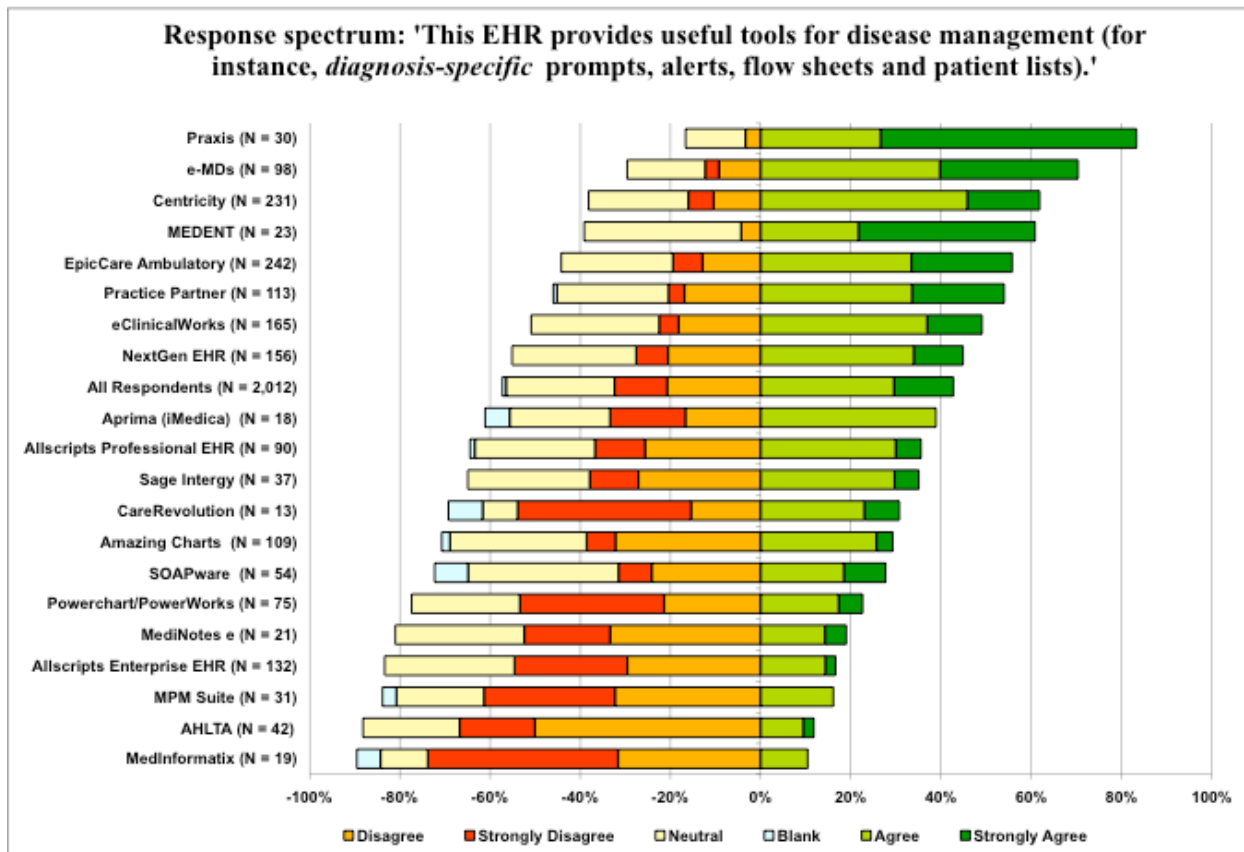
\* CCHIT fully certified, 2008  
 \*\* CCHIT premarket certification, 2008  
 \*\*\* CCHIT certified, 2008, e-prescribing conditional

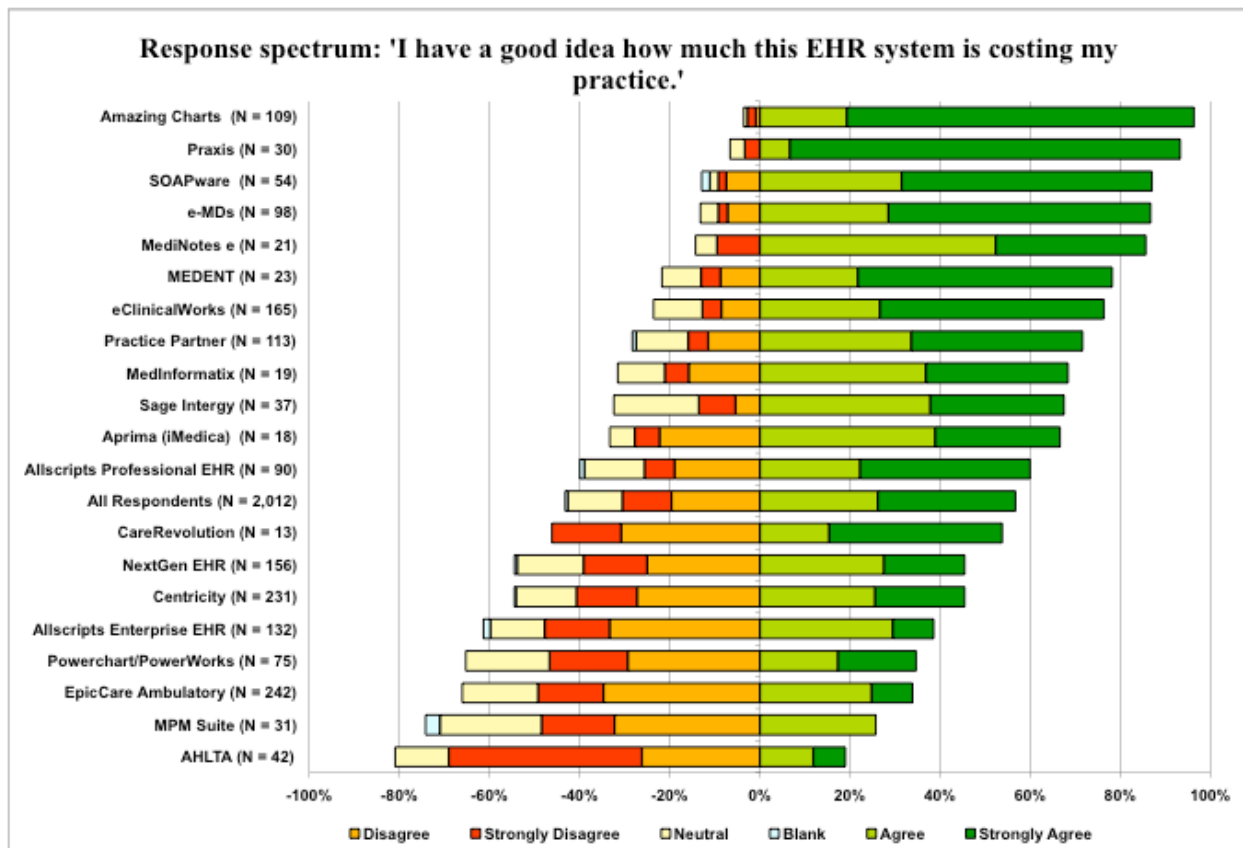
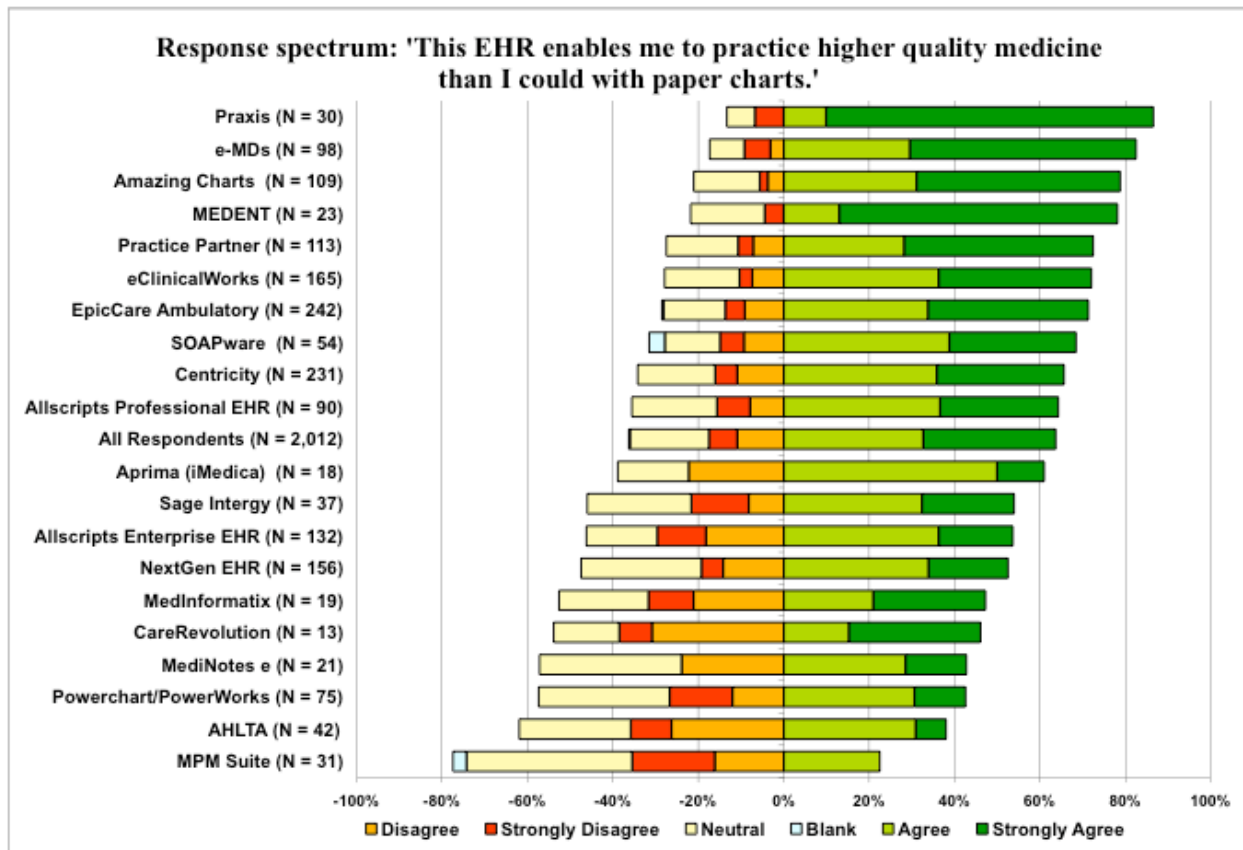
## RESPONSE SPECTRUM CHARTS

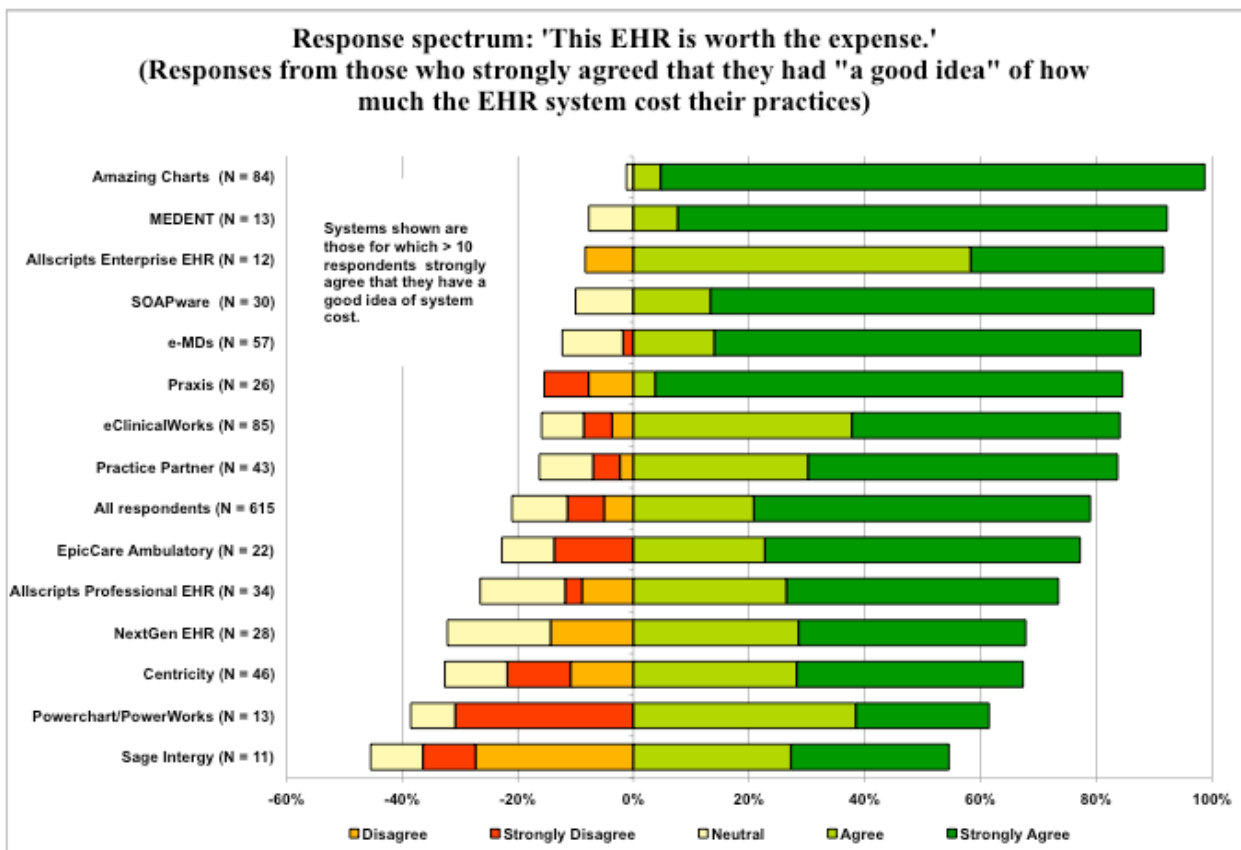
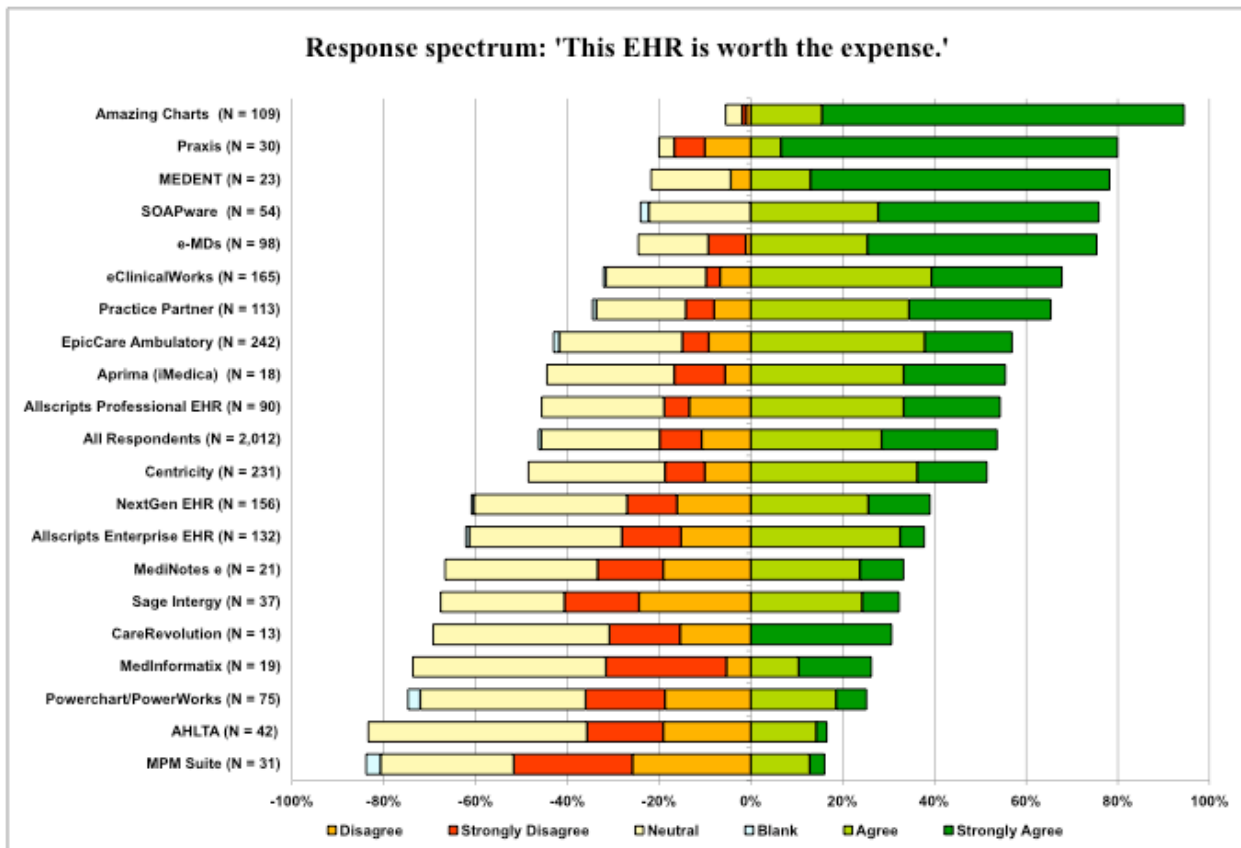


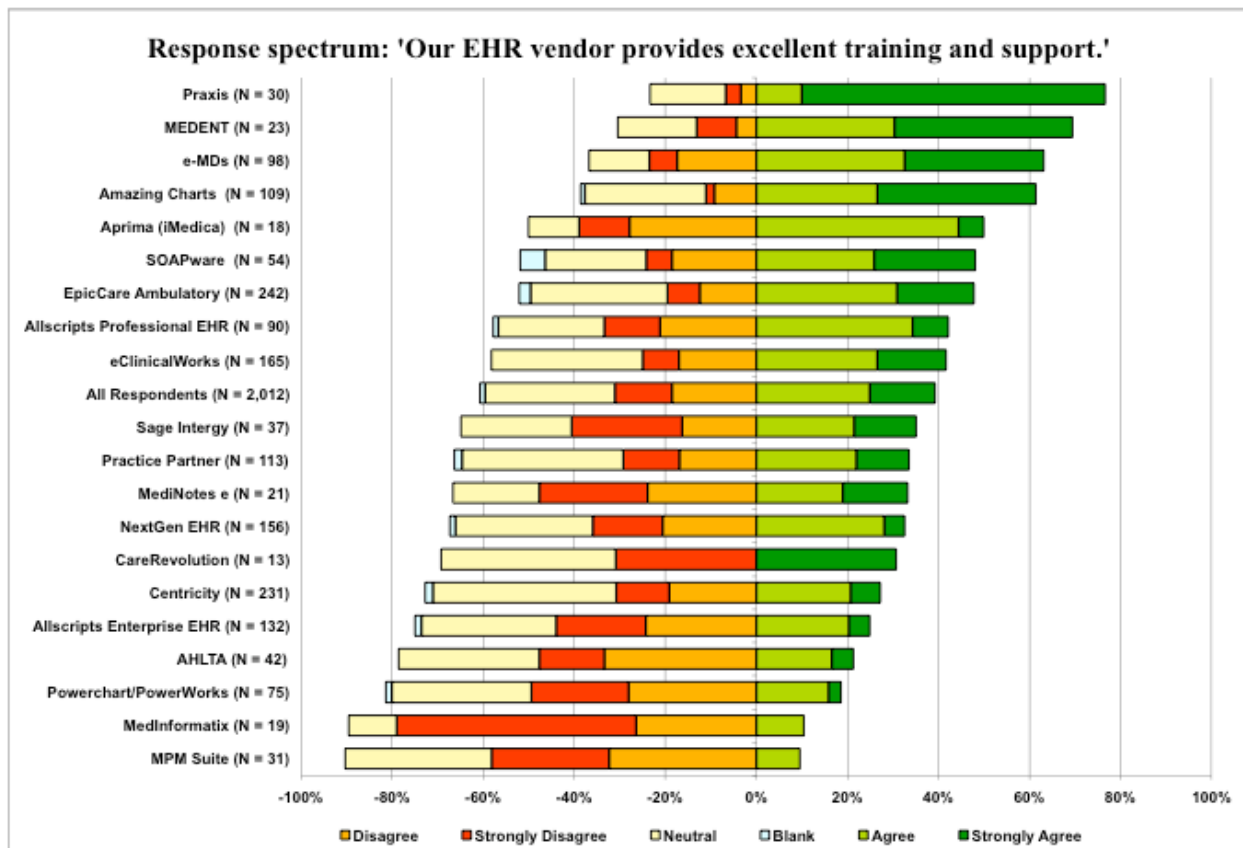
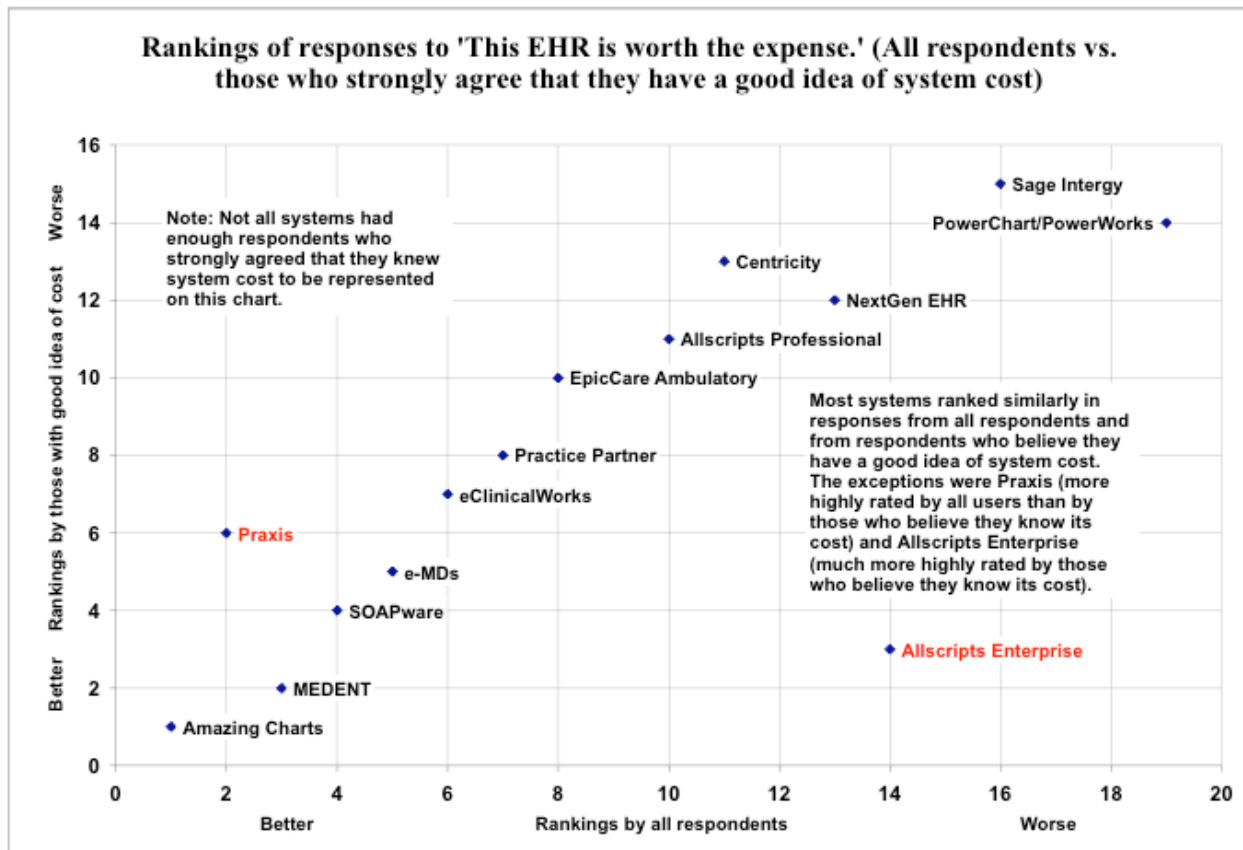


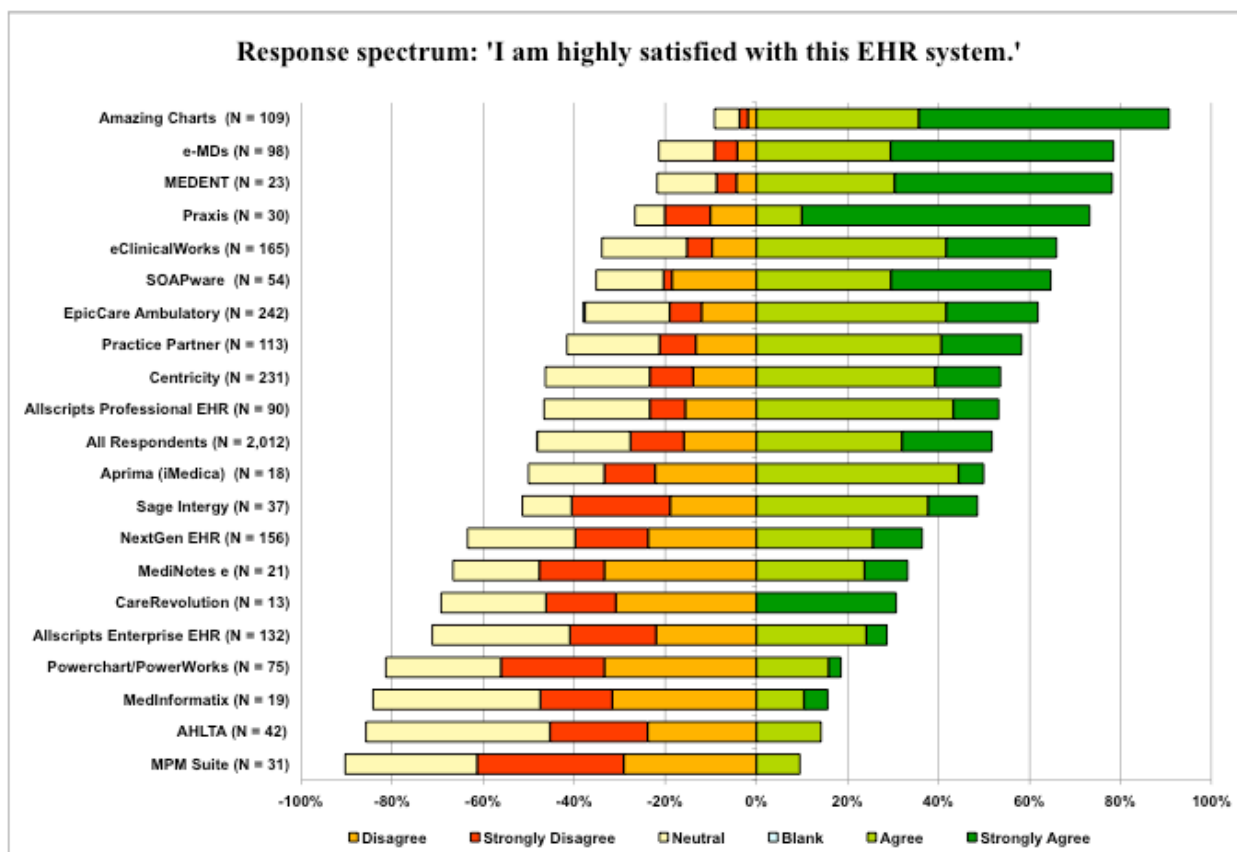




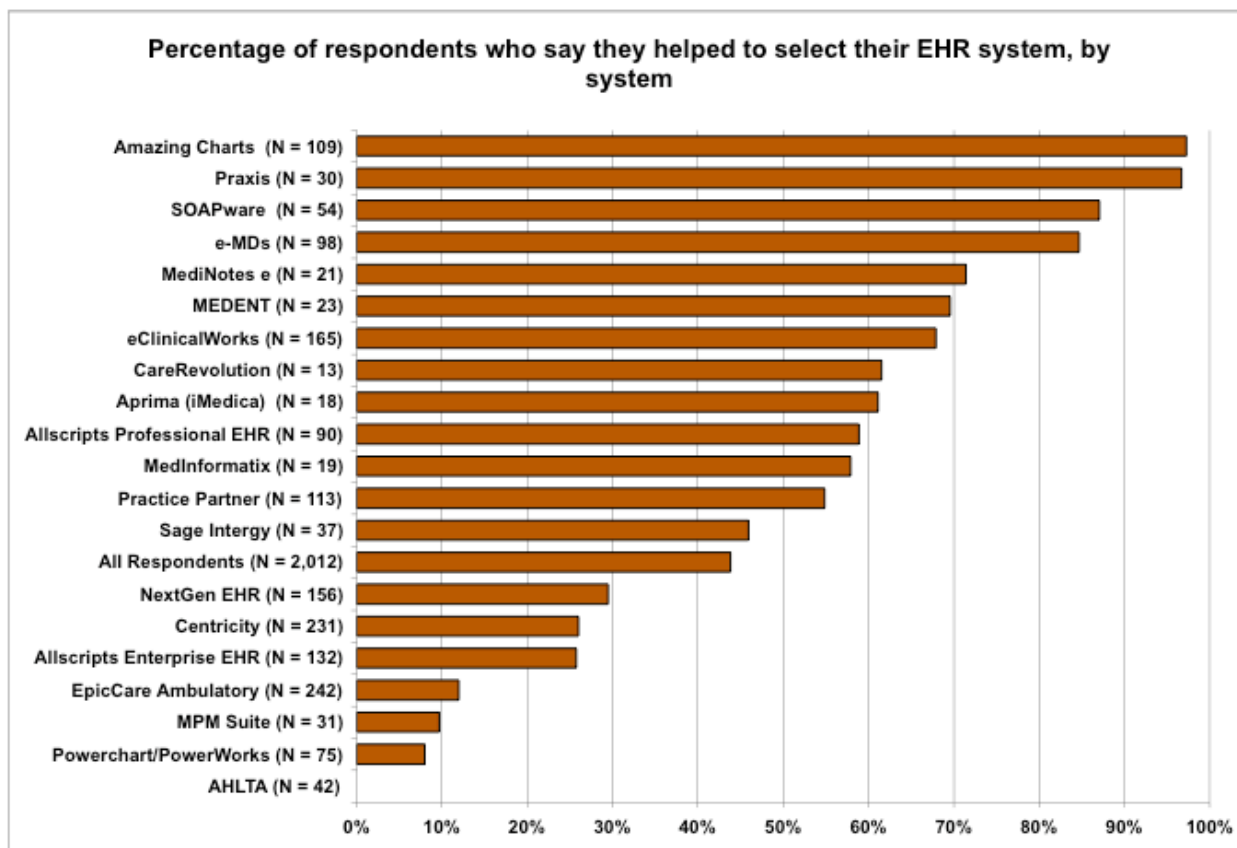


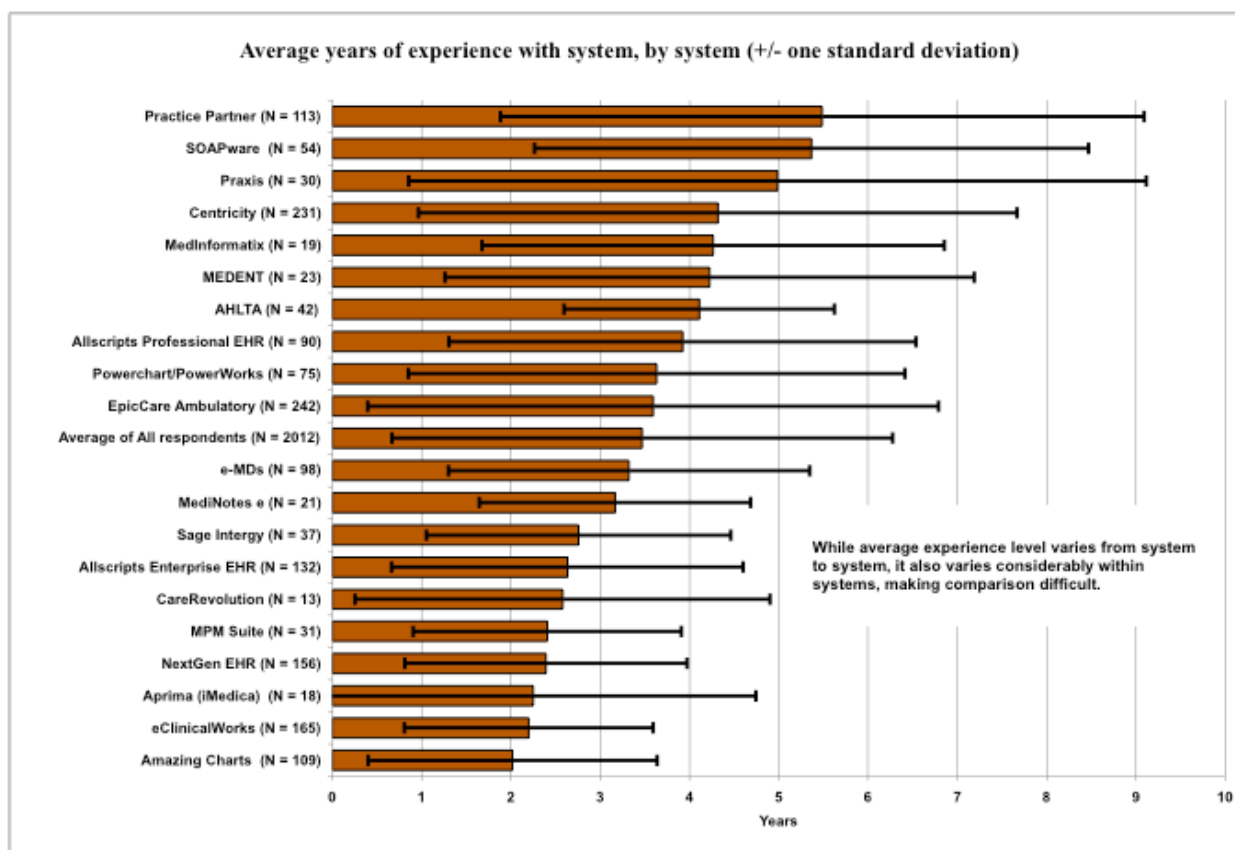
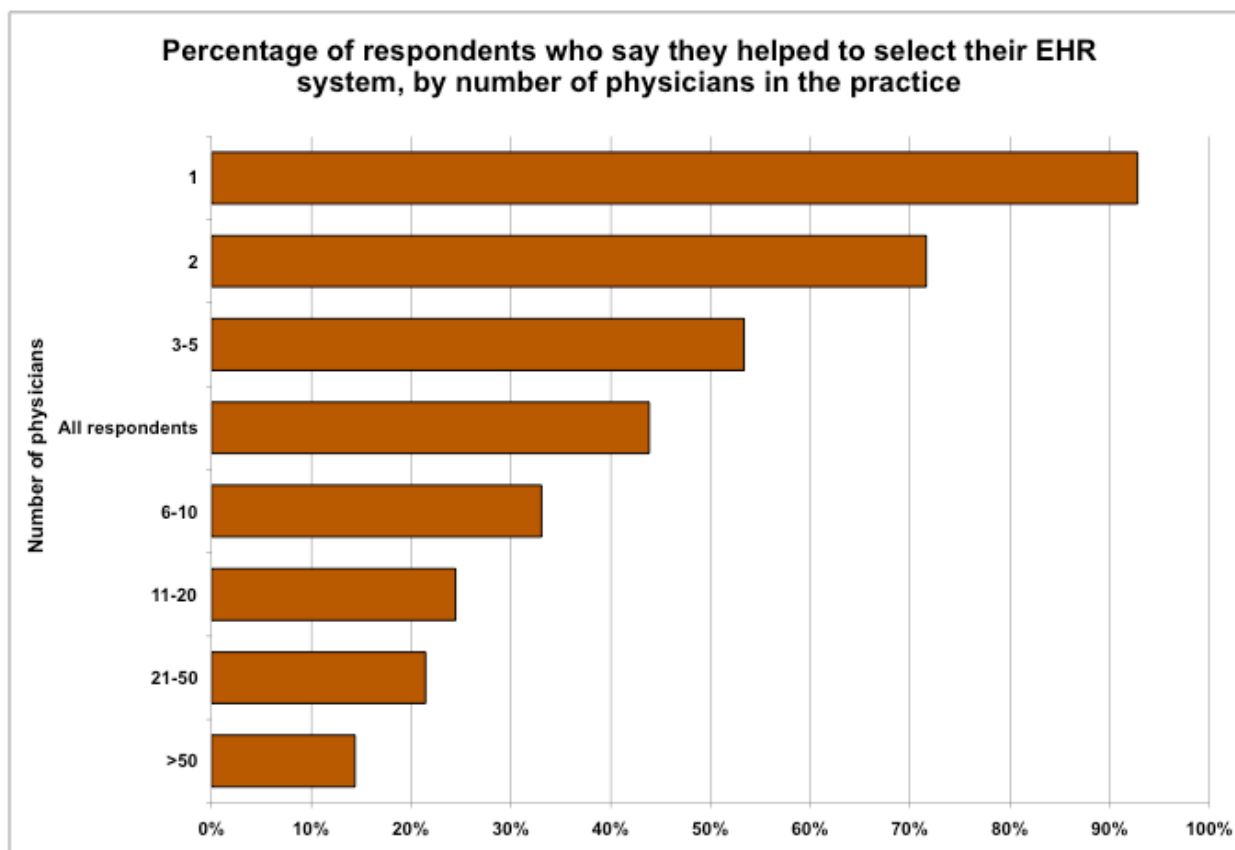


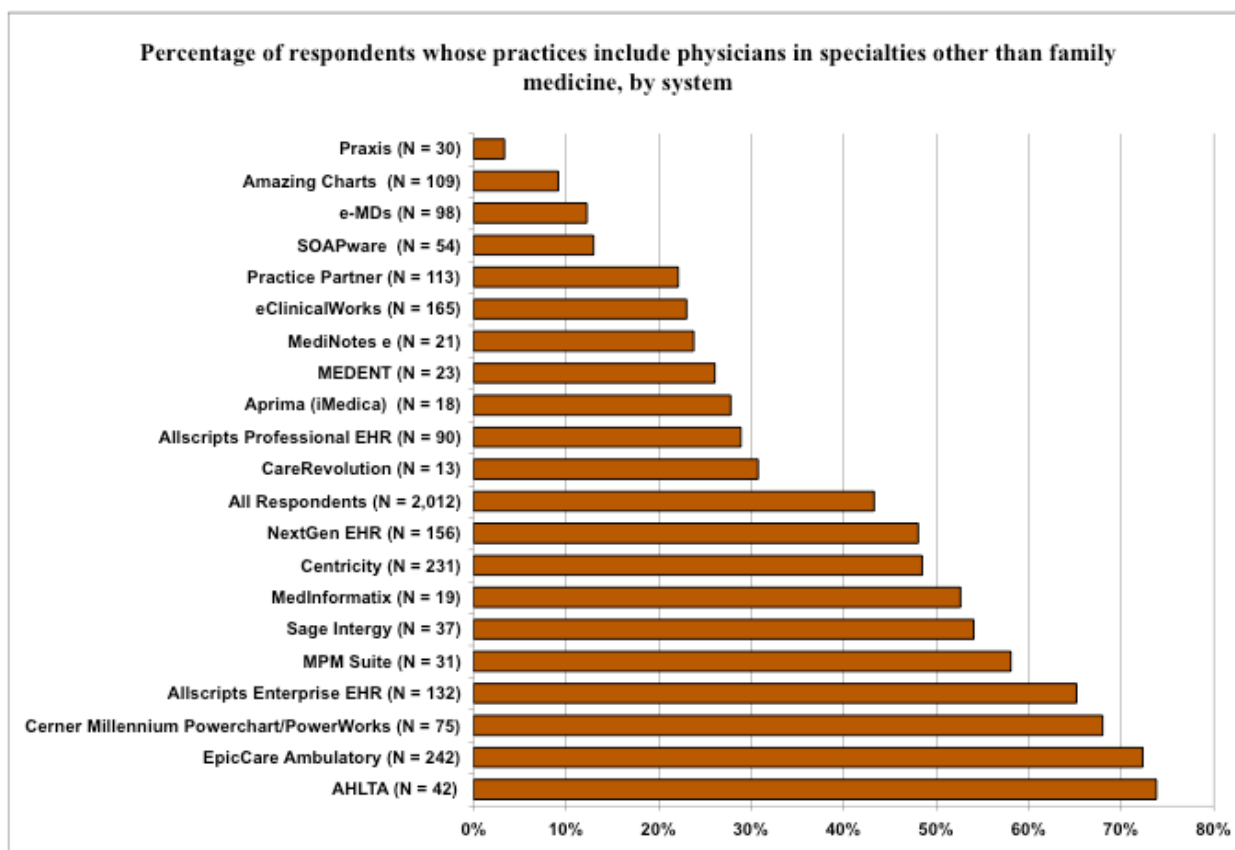
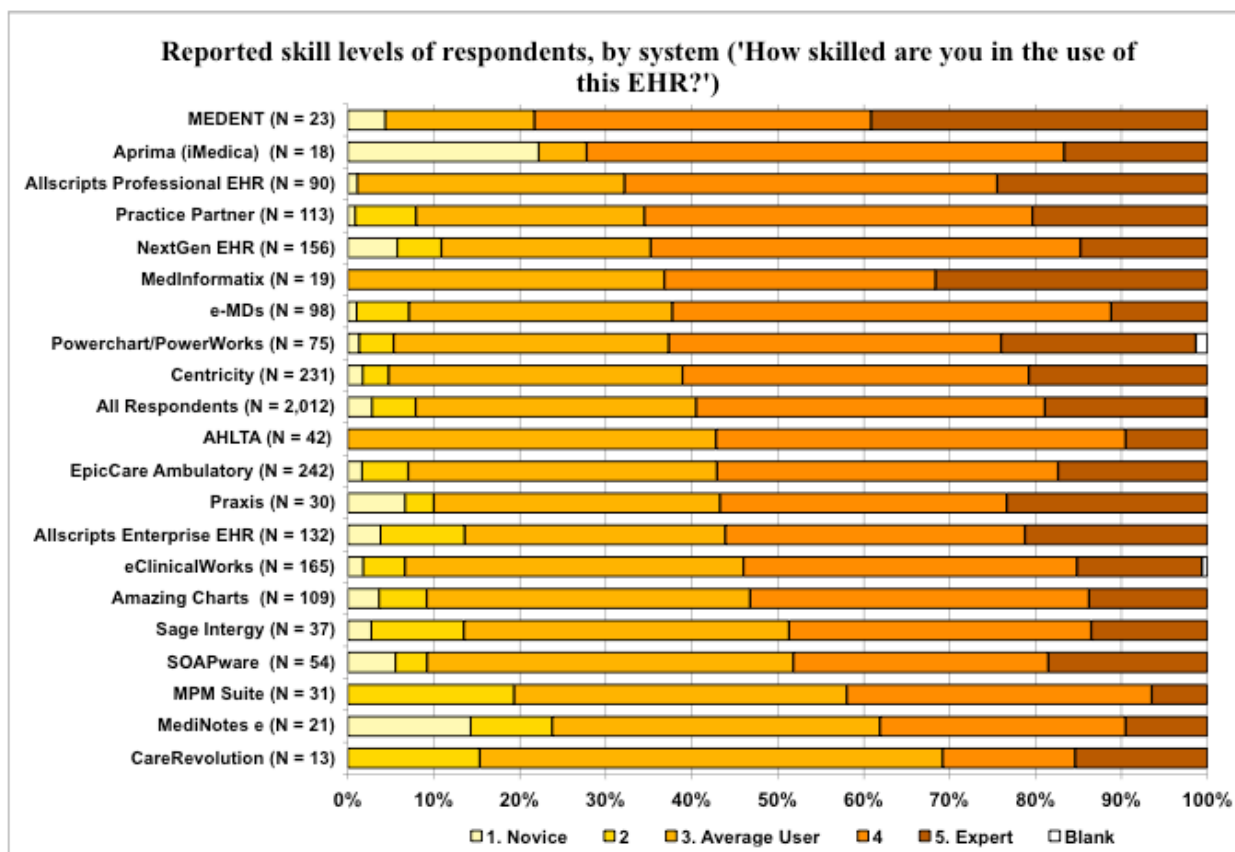


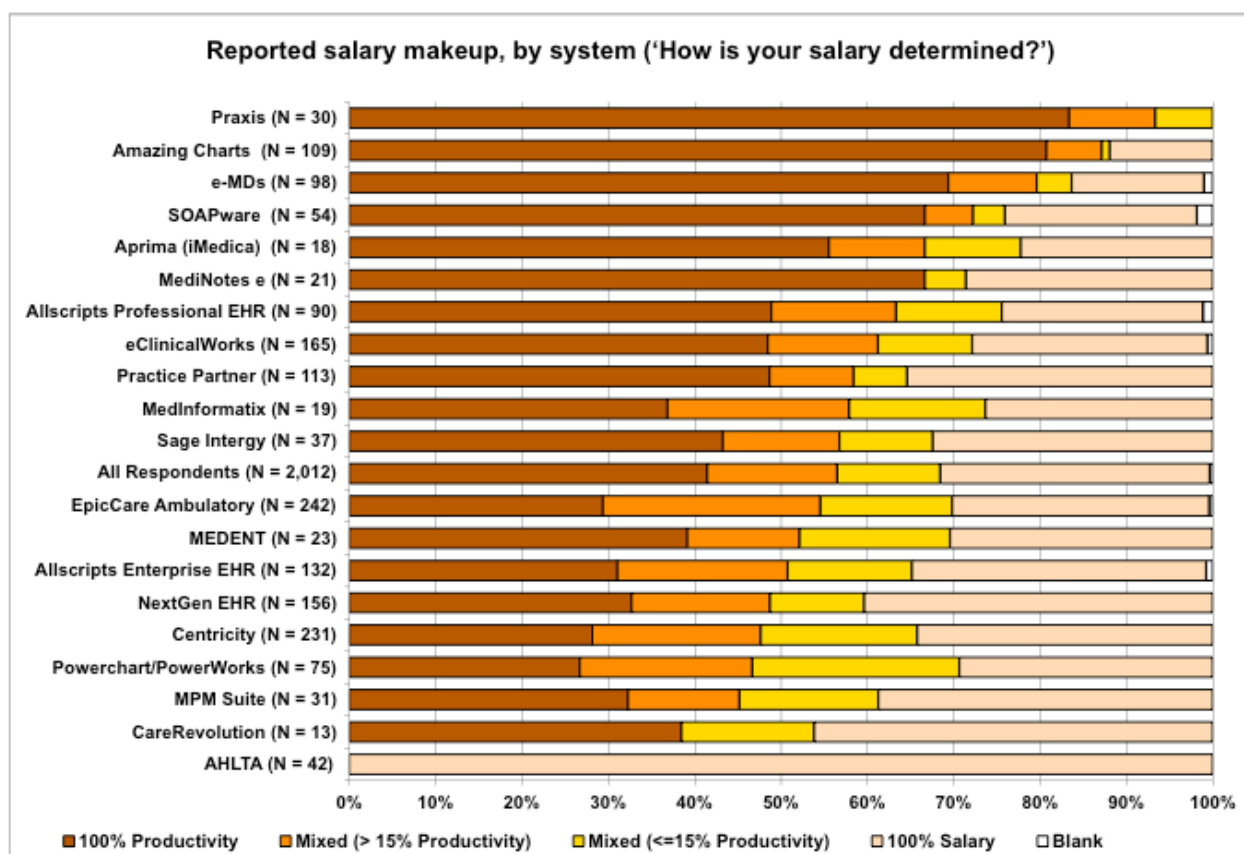


## OTHER CHARTS

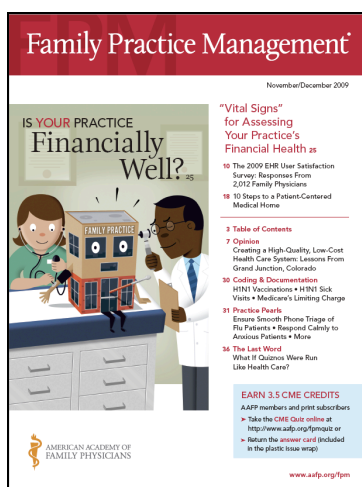








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