

PerformanceNavigator® Program FAQ

IMPORTANT ANNOUNCEMENT REGARDING THE PERFORMANCENAVIGATOR Performance Improvement Activity (PIA) program. The PerformanceNavigator PIA program will be shut down and discontinued effective May 24, 2024. There are three modules in the PerformanceNavigator program, Hypertension, Asthma, and Dyslipidemia. All modules, and associated data, will be inaccessible after May 24, 2024.

This document should address most related questions. If your question is not addressed, you may contact the AAFP Member Resource Center at (800) 274-2237 or email aafp@aafp.org.

How do I access the module/s?

1. Log into your AAFP account. <https://www.aafp.org/account/profile/home>
2. Click “Welcome” in the upper right-hand corner of the page.
3. Under “Online Access” you will see your module/s listed (i.e., PerformanceNavigator On Demand).
4. Click on the name of the module to access it.
5. If you have purchased but not registered, it will ask you to register. Complete the registration to enter the module.
6. If you’ve already registered, you will be taken to the workflow page. From that point you can enter the stage where you last left the module.

I finished my module, but want to be sure I received CME credit.

If you are an AAFP Member, log into your Transcript at <https://aafp.org/mycme>

1. View ‘CME Transcript’
2. Under your name, change the year field to show ‘All Years’ if necessary. Review the displayed list to verify the PerformanceNavigator module completed appears in the list of reported CME activities.

If you are NOT an AAFP Member, log into your Account at: <https://aafp.org/cmecertificate>

What other Performance Improvement Activity programs are available?

Visit <https://www.aafp.org/cme/topic/performance-improvement.html> to see your PI activity options that AAFP offers.

I’ve completed modules in the past. Will that data still be available to me?

AAFP's PerformanceNavigator PI CME modules and platform will be discontinued. AAFP will not have access to learner reports or completion data. It is recommended that you access and download all completed module resources and reports prior to May 24, 2024.

If a question or concern has not been addressed, please contact the AAFP Member Resource Center at (800) 274-2237 or email aafp@aafp.org.