

# Residency Administrative Development (RAD) Workshop

Presented by the Association of Family Medicine Administration

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**Monday, March 2, 2026**

6:00pm–8:00pm **Meet and Greet - Landmark Circle Foyer**

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**Tuesday, March 3, 2026**

## **LEVEL UP: BECAUSE EVERYTHING IS BIGGER IN TEXAS**

### **Marsalis Hall B**

7:00am–8:00am **RAD Registration/Breakfast**

8:00am–8:15am ***Welcome/Ice Breaker/ DOOR PRIZES***

8:15am–9:00am **AFMA Annual Business Meeting**

9:00am – 10:00am ***American Board of Family Medicine (ABFM) Update***  
Kathy Botner, Resident Education Coordinator, American Board of Family Medicine  
Warren P. Newton, MD, MPH, President & CEO, American Board of Family Medicine

10:00am–10:20am Break

10:20–11:20am ***Rodeo Round Up***  
***New Coordinator Session***  
***Organizing and Planning for Success***  
Jakki Persak, C-TAGME, Residency Coordinator, Advocate Christ Medical Center  
***Best Practices for All the Things***  
Karla Villaseñor, BA, Education Coordinator, UT Southwestern Family Medicine Residency Program  
***Streamlining Processes***  
Maeghan Gonzagowski, BHS, C-TAGME, Program Manager, University of Missouri Family Medicine Residency  
Ellie Euer, BA, C-TAGME, Graduate Medical Education Site Manager, Bothwell-University of Missouri Rural FMRP  
***Seasoned Coordinator Session***  
***CCC and APE***  
Lisa-Ann Roura, BS, C-TAGME, Manager Medical Education, St. Peter Family Medicine Chehalis Rural Training Program  
Faye DeBard, MSHA, C-TAGME, GME Program Manager, St. Joseph Hospital Eureka Family Medicine Residency  
***Professional Growth in GME***  
Melissa Keller, MS, MBS, C-TAGME, Prisma Health, Executive Director of GME  
Michelle Olivieri, BBA, C-TAGME, Director of GME and Residency Administration, Lawrence FMRP  
***Leadership Tips and Tricks***  
Michelle Olivieri, BBA, C-TAGME, Director of Graduate Medical Education and Residency Administration  
Natalie Smith, C-TAGME, Residency Program Administrator, Mountain Area Health Education Center (MAHEC)

11:20am–12:20pm ***Jane Allison Lecture: Artificial Intelligence (AI) in Graduate Medical Education (GME)***  
Kaytlyn Hope, MHA, C-TAGME,  
Natasha M. Brocks, MHA, C-TAGME

12:20pm–1:30pm **Networking Lunch – Reunion E/F**

1:30pm-1:45pm **DOOR PRIZES**

1:45pm–2:45pm ***Navigating Coordinator Relationships***  
Lisa-Ann Roura, BS, C-TAGME, Manager Medical Education, St. Peter Family Medicine Chehalis Rural Training Program  
J. Miguel Lee, MD – Program Director  
Rein Lambrecht, MD – Associate Program Director/Medical Director  
Hillary Brodin, CMA – Clinic Manager/Institutional Administrator

2:45pm-3:00pm Break

3:00pm–4:00pm

***Rodeo Roundup***

***New Coordinator Session***

***Everything WebADS***

Brittney Robles, Graduate Medical Education Manager, Utah Valley Family Medicine

Tiffany Ridge, CPPM, DASPR, Director of Graduate Medical Education, Reid Health Family Medicine Residency

***Professionalism in Residents***

Hannah Ponder, MBA, SHRM-CP, C-TAGME, Administrative Director, Onvida Health

Rebecca Webb, Residency Manager, Adventist La Grange Memorial Hospital

***Professional Growth - Why TAGME***

Michelle Olivieri, BBA, C-TAGME, Director of GME and Residency Administration, Lawrence FMRP

Summer Jamison, MEd., C-TAGME, GME Coordinator, UAMS South Central

***Seasoned Coordinator Session***

***ACGME Site Visit***

Melissa Keller, MS, MBS, C-TAGME, Prisma Health, Executive Director of GME, Prisma Health

Emmalyn Dyer, BBA, C-TAGME, Senior Program Coordinator, Northeast Georgia Medical Center FMR

***Crucial Conversations***

Karla Villaseñor, BA, Education Coordinator, UT Southwestern Family Medicine Residency Program

Trinity Turner, BS, C-TAGME, Residency Manager, Central Washington Family Medicine Residency Program

***Budgeting and Financial Overview***

Sharon Smith, Graduate Medical Education Administrator, Commanche County Memorial Hospital

4:00pm-4:30pm

**Wrap Up/Evaluations/DOOR PRIZES!**

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