

MEDICAL HOME

**Information Systems**

- Center for Health Info Technology compliant
- Clinical guidelines
- Chronic disease management
- Interoperability
- Affordability

**Access to Care**

- Multiple venue appointment scheduling
- Open Access Scheduling
- Access to all
- Call coverage
- E-visits (encrypted)

**Redesigned Offices**

- Optimized patient flow
- Facility redesign
- Idealized offices (options)
- Group visit space
- Optimized space use

**TransformMED**  
MODEL OF CARE

**Access to Information**

- Website
- Lab results online
- Lab results phone
- Nurse line

**Quality and Safety**

- Best practices
- AAFP Practice Enhancement Forum
- Patient feedback
- Patient satisfaction
- Outcomes analysis

**Team Approach**

- Multidisciplinary team
- NP/PA
- Collaborative relationships
- Hospital care
- Maternity care

**Practice Management**

- Software
- Optimized billing
- Disciplined financial management
- Coding

**Comprehensive Practice**

- Ancillary services
- Procedures
- Disease prevention
- Wellness promotion
- Acute/chronic disease management
- Integration of care

PATIENT-CENTERED CARE

WHOLE PERSON ORIENTATION

CONTINUOUS RELATIONSHIP