

## SAMPLE NOTICE REGARDING SAME-DAY WELLNESS CARE AND ILLNESS CARE

Dear Patient,

Thank you for choosing our practice for your medical needs. We value our relationship with you and want to serve as your “personal medical home.”

Unfortunately, because of your insurer’s payment policy, in some cases we may have to complete your wellness care and your illness care in two separate visits. If you have a health problem you want to discuss with your doctor during your well visit, the doctor may decide to treat that problem and ask you to schedule another appointment for your well visit.

We realize the inconvenience this may cause and regret that your insurer’s payment policy has led us to make this business decision. Your understanding of this situation is appreciated.

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[PRACTICE NAME HERE]



**FPM Toolbox** To find more practice resources, visit <https://www.aafp.org/fpm/toolbox>.

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