

LETTERS

Quiet space is needed for thinking

The article “Redesigning Your Work Space to Support Team-Based Care” [March/April 2013, <http://www.aafp.org/fpm/2013/0300/p20.html>] presented many good ideas, but I disagree with the practice’s decision to do away with private offices. Physicians and other clinical staff often need quiet space (and time) to *think*. Interruptions and noise can increase medical errors, and too often these team-based office configurations do not provide an opportunity for uninterrupted quiet thought so that all personnel, including physicians, can be efficient and avoid errors. When this idea can be integrated into team-based settings, we will truly have a sustainable model.

Deborah Lathrop, MD
Madison, Wis.

Respect each other

The article “Generation Gap: Effectively Leading Physicians of All Ages” [May/June 2013, <http://www.aafp.org/fpm/2013/0500/p29.html>] strikes a chord with me. I am an 81-year-old full-time medical school faculty

member who once headed a major department in a large county government before returning to teaching at age 45. I have experienced – and continue to experience – the full range of relationships with students. During the past 36 years, these relationships have ranged from the trusting and intimate to the hostile and distant. I can say that the dozen key leadership points offered in the article apply to all human relationships and can be summed up in the simple concept of showing respect for one another.

Simon Auster, MD
Bethesda, Md.

FPM

WE WANT TO HEAR FROM YOU

Send comments to fpmedit@aafp.org, or add them to individual articles at <http://www.aafp.org/fpm>. Submission of a letter will be construed as granting and assigning copyright to the AAFP, which may edit and publish the letter in any of its publications in any form.

Delta  Exchange

Put your **patient-centered medical home practice transformation on the fast track** with Delta-Exchange.

Delta-Exchange offers a growing list of patient-centered medical home (PCMH) tools including:

- ▲ Online seminars, both live and on-demand
- ▲ Information exchange with experts and peers in an active online community
- ▲ Quick and relevant search results, displayed with related content

Share best practices and access PCMH resources.

Enroll in Delta-Exchange today.

Free for AAFP members
aafp.org/delta-exchange

 AMERICAN ACADEMY OF
FAMILY PHYSICIANS

TransformEDSM